

# 1.1 Hot Enquiry

### 1.1.1 <u>Container Details</u>

This function allows you to view the details of a specific container simply by entering the container no..

- Enter the container no.
- Click 'Confirm' button, or
- Click 'Clear' button to reset the entries
- Click 'Help' button to call help menu

Container Enquiry	
Container No.	
	Confirm Clear Exit Help

#### **Customer Plus User Manual**



- Container details will be displayed as below
  - Owner
  - Status
  - Terminal
  - DG Class
  - Size
  - Damage Code
  - Hold Condition
  - Location

oontainer betails		
Container No.	APLU1234567	
Owner	APLU	
Status	Export Empty	
Terminal	4	
DG Class	N/A	
Size	40'	
Damage Code		
Hold Condition		
Location	Inbound On-board	
		Exit



## 1.1.2 <u>Empty Container Pickup & Return Location</u>

This function allows you to view the pickup & return location of empty container.

- Select Shipping Line
- Select Container Type Class
- Click 'Confirm' button, or
- Click 'Help' button to call help menu

Apply only if the shipping line document deliberately define HIT as the empt containers (General Purpose) Pickup/Return location 只適合於船公司文件上指定HIT為吉櫃交收位置 Shipping Line				
Snipping Line	APL Co. Pte Ltd	~		
Container Type Class	APE Co. Pte Eto Australia National Line CMA CGM (The French Line) CSX World Terminals Hong Kong Ltd. China Ocean Shipping Company China Shipping (Hong Kong) Agency Co., Ltd Compania Chilena de Navegacion Interoceanica S.A. Compania SudAmericana de Vapores S.A. Contship Container Lines Limited Dongnama Shipping Co., Ltd Evergreen Marine Corporation (Taiwan) Limited			
	Far-Eastern Shipping Company PLC. Floata Consolidation Limited Gemartrans (Asia) Company Limited Gold Star Line Ltd c/o Sun Hing Shipping Co Ltd. Hamburg Sued Amerikanische Dampfschifffahrts Gesellschaft KG Hanjin Shipping Co. Ltd. Hapag-Lloyd AG			
	Hatsu Marine Ltd. Heung-A Shipping Co Ltd Hyundai Merchant Marine Company Limited Kawasaki Kisen Kaisha Limited Kien Hung Line Korea Marine Transports Co., Ltd. Lloyd Triestino Di Navigazione S.P.A. Malaysia International Shipping Corporation Bhd. Maruba SCA			

#### Operations Development



- Empty container pickup & return location will be displayed as below
  - Exception time duration
  - Pickup / Return location during exception time

Empt	Empty Containers Pickup & Return Location											
Apply locati 只適合	Apply only if the shipping line document deliberately define HIT as the empty containers (General Purpose) Pickup/Return location 只適合於船公司文件上指定HIT為吉櫃交收位置										turn	
No.	Company Name	EM Pool	Usage	Туре	Length	Height	Pickup Location	Return Location	Exception Time From	Exception Time To	Exception Pickup Location	Exception Return Location
1	APL Co. Pte Ltd	APL		GP	20	8.5	DEPOT2	*				
2	APL Co. Pte Ltd	APL		GP	40	8.5	*	HIT9	14/01/2005 00:00	20/01/2005 00:00	*	*
3	APL Co. Pte Ltd	APL		GP	40	9.5	HIT4	MTL1	15/01/2005 00:00	20/01/2005 00:00	DEPOT5	DEPOT6
4	APL Co. Pte Ltd	APL		GP	45	9.54	HIT4	HIT9				
										First Previous	s Next I	Total is 4 Last Exit



## 1.1.3 <u>Vessel Schedule</u>

This function allows you to view the vessel schedule (only show line mapped voyage) and participating member lines

- Select Vessel Name, or
- Select Shipping Line, or
- Specify the estimated berth time day range
  - Max time range: past 3 days to upcoming 14 days
- Click 'Confirm' button, or
- Click 'Clear' button to reset the entries
- Click 'Help' button to call help menu

Vessel Name	~
Shipping Line	APL Co. Pte Ltd
Day Range(Estimated Berth Date)	19-01-2005 V To 19-01-2005 V



lo.	Vessel	Voyage	Terminal	Expected Time of Berth(ETB)	Expected Time of Departure(ETD)
	HYUNDAI LIBERTY	326W	4	19 JAN 2005 23:00	22 JAN 2005 00:0
	HYUNDAI GENERAL	354E	4	20 JAN 2005 06:00	21 JAN 2005 00:0
}	HYUNDAI FREEDOM	324W	4	20 JAN 2005 23:00	21 JAN 2005 00:0
	HYUNDAI PATRIOT	038E	4	21 JAN 2005 05:00	22 JAN 2005 00:0
5	HYUNDAI COMMODORE	130E	4	21 JAN 2005 20:00	22 JAN 2005 00:0

• Vessel schedule with ETB and ETD will be displayed as below

• Click 'Vessel Name' hyperlink to view SOA as well as participating member lines list of the voyage

Vesse	el Sched	ule Enquiry - shipping	Line List						
Vesse	l name:	HYUNDAI FREEDOM	Line Voyage	324W					
No.	Shipp	ing Line Name							
1	APL C	APL Co. Pte Ltd							
2	Hyund	Hyundai Merchant Marine Company Limited (SOA)							
3	Mitsui	Mitsui OSK Lines Limited							
			First	Total is 3 Previous Next Last Exit					