

Customer Plus User Manual



CUSTOMER PLUS MOBILE APPLICATION

VESSEL / CONTAINER Monitor





Customer Plus User Manual

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Customer Plus User Manual

1.Monitor

1.1. Vessel/Container Monitor

1.1.1. Setup Vessel Monitor (Public Mode)

Vessel can be put into the "Monitor" List. Berth / Departure Notification can be enabled for the dedicated vessel, the updates will be pushed to user's mobile device immediately.

- 1) Tap Monitor at Vessel Schedule.
- 2) Tap "Enable" in the Monitor Setting dialogue.





1.1.2. Setup Vessel Monitor (Full Function Mode)

Vessel can be put into the "Monitor" List. Vessel Status Alert or VGM Alert can be enabled for the dedicated vessel.

For Vessel Status Alert, the updates will be pushed to user's mobile device immediately.

For VGM Alert, Non-VGM container list will be pushed to user's mobile device twice daily.

- 1) Tap Monitor at Vessel Schedule or Vessel Schedule Detail.
- 2) Select those required alerts in the Monitor Setting dialogue.
- 3) Tap "Confirm".





1.1.3. Setup Container Monitor

Container can be put into the "Monitor" List. The updates will be pushed to user's mobile device immediately.

- 1) Tap Monitor at Container Detail.
- 2) Tap "Enable" in the Monitor dialogue.

Loading	BMOU2735721	Ê
Co./User ID : HIT/51385	Last up	date : 2020-05-12
	Container	r No.
	BMOU Mor	2735721 nitor
Information	Detail	Shipmen detail
Owner	WHLD	
Status	OF	
Terminal	Loaded	
Size/Type(Group)	22/G1 (20	'/GP)

Or, put one or more container(s) into the "Monitor" List at Vessel Schedule > Vessel Schedule Detail > Container Summary > Hotbox/ DG / Loading / Discharge Detail



- 1.1.4. View Vessel / Container Monitor
 - 1) Tap at the top left of the Main Screen to bring up the Left Menu.



2) Tap ^(m) My Monitor List</sup> to view the lists.

Vessel

〈 Back	My Mon	itor List		Edit
Vessel			Container	
2020-05-04 13:52: SKY ORION	17		â	VGM
2020-05-04 13:43: CMA CGM AN	39 IDROMED	A	â	VGM
2019-11-04 15:32:5 COSCO SHAN	7 IGHAI			
2019-11-04 15:32:5 EVER LOTUS	0			
2019-11-04 15:32:3 PONTRESINA	3		â	
2019-11-04 15:32:0 YM UPSURGE	NCE		â	
2019-10-31 15:13:0 COYHAIQUE	1			
2019-10-31 14:59:4 EVER UNITY	9			
2019-10-31 14:58:4 KMTC PUSAN	5		â	

Container

K Back	My Mon	itor List		Edit
Vessel			Container	
BMOU6523361				
CAIU4828870				
DFSU1731169				
DFSU3064682				
DFSU3073658				



1.1.5. Remove Vessel/Container from the Monitor



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For Android

🛹 1. Tap "Edit"

3.

\$	N 🗟	100% 🖿 11:39
< My Mo	onitor List	Edit
Vessel	Contai	ner
2020-05-20 11:35:48 TONG DA 223		
2020-05-20 09:14:39 FOLEGANDROS		📩 ਯ
2020-05-20 09:14:35 OOCL AMERICA		â տ
2020-05-20 09:14:18 COSCO FAITH		📩 🔽
2020-05-20 09:14:08 GSL KETA		â 🚮
2020-05-20 09:14:05 WILLIAM		Sa va
2020-05-20 09:14:01 LIOBA		📩 🚾
2020-05-20 09:13:58 SEASPAN HANNOVER		📩 ਯ
2020-05-20 09:13:52 MIYUNHE		â տ
2020-05-20 09:13:42 LANTAU BAY		â տ

2		ి 🖬 భం	N 🗟 .dl 100% 🖨 11:40
Ζ.	record from	< My Moni	tor List Done
	Monitor list	Vessel	Container
		2020-05-20 11:35:48 TONG DA 223	â 🚾
		2020-05-20 09:14:39 FOLEGANDROS	â 🚾
		2020-05-20 09:14:35 OOCL AMERICA	<u></u>
		2020-05-20 09:14:18 COSCO FAITH	<u></u>
		C 2020-05-20 09:14:08 GSL KETA	
		2020-05-20 09:14:05 WILLIAM	<u></u>
8.	Finally tap "Done"	2020-05-20 09:14:01 LIOBA	
		2020-05-20 09:13:58 SEASPAN HANNOVER	<u></u>
		2020-05-20 09:13:52 MIYUNHE	

2020-05-20 09:13:42 LANTAU BAY

₽ #	N \$.1	100% 🗎 11:41
< My Monitor	List	Done
Vessel	Contai	ner
2020-05-20 09:14:39 FOLEGANDROS		â. 🔤
C 2020-05-20 09:14:35 OOCL AMERICA		🛃 🗟
COSCO FAITH		â 🖻
C2020-05-20 09:14:08 GSL KETA		â 🖬
2020-05-20 09:14:05 WILLIAM		â 🖬
C 2020-05-20 09:14:01 LIOBA		📩 🖬
2020-05-20 09:13:58 SEASPAN HANNOVER		â 🖬
2020-05-20 09:13:52 MIYUNHE		â. 🖸
2020-05-20 09:13:42 LANTAU BAY		â 🖬
2020-05-20 09:13:39 X-PRESS KHYBER		🔤 歳

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