

Customer Plus User Manual



CUSTOMER PLUS MOBILE APPLICATION

VESSEL SCHEDULE





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1.Vessel Schedule

1.1. Vessel Schedule Enquiry (Public mode)

1.1.1.Overview

- > Navigate the recently Vessel Schedule.
- > Search the Vessel Schedule.
- > Share the searching result.





Ξ

 (\pm)

Cancel

ETB Period Previous

0

Q e.g. HJIU Service Searching Q e.g. 170310 Port Searching

Q Search

07-May-2020

Vessel Name / Voyage Code

2

MELX / N033 / N033 WHLD / N033 / N033 WIAL / N033 / N033 (SOA)

APL PUSAN (HIT4)

ATE: 07-May-2020 23:40 (Berthed) ATD: 08-May-2020 10:06 (Departed) Member Lines/In/Outbound Voyage

Vessel Search

 $\mathsf{Days}\sim\mathsf{Next}$

Search

Member Lines/In/Outbound Voyage

NORDAMSTEL (HIT4) ATB: 08-May-2020 03:40 (Berthed) ETD: 08-May-2020 18:30 7

Days

07/05

08/0

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Vessel Schedule

C

Last update : 2020-05-08 16:34

Monitor

Clear

1.1.2. Search the Vessel Schedule

1) Tap Search bar to expand the Vessel Search.

- 2) The Vessel Search screen is pop up.

- 3) Vessel schedule can be searched either by
 - Vessel Name / Voyage Code
 - Service
 - Port Pair & ETB Period

Cancel Vessel Search Clear	Cancel Vessel Search	Clear	Cancel	Vessel Search	Clear
Vessel Name / Voyage Code	Vessel Name / Voyage Code		Vessel Name / V	oyage Code	
Q. A 🛛	Q, e.g. HJIU		Q e.g. HJIU		
Service Searching	Service Searching		Service Searchi	ng	
Q, e.g. 170310	Q KTP	0	Q e.g. 170310		
Port Searching	Port Searching		Port Searching		
			CNNGB	COBUN	0
ETB Period	ETB Period		ETB Period		
Previous 2 Days ~ Next 7 Days	Previous 2 Days ~ Next	7 Days	Previous	2 Days ~ Next 7	Days
Search	Search			Search	



Vessel Schedule

1.1.3. Share the Vessel Schedule





2) Select the designating App in the Sharing dialogue.







2) Select the designating App in the Sharing dialogue.





1.2. Vessel Schedule Enquiry (Full function mode)

1.2.1. Overview

Search Vessel Schedule by different criteria.





1.2.2. Search the Vessel Schedule

1) Tap Search Bar to expand the Vessel Search.

2) The Vessel Search screen is pop up.



- 3) Vessel schedule can be searched either by
 - Vessel Name / Voyage Code
 - Service
 - Port Pair & ETB Period

Cancel	Vessel Search	Clear	Cancel	Vessel Search	Clear	Cancel	Vessel Search	Clear
Vessel Name / \	/oyage Code		Vessel Name / \	/oyage Code		Vessel Name / \	/oyage Code	
QA		0	Q. e.g. HJIU			Q e.g. HJIU		
Service Searchi	ing		Service Searchi	ing		Service Searchi	ng	
Q e.g. 170310			Q KTP		0	Q e.g. 170310		
Port Searching			Port Searching			Port Searching		
	То			То		CNNGB	COBUN	0
ETB Period			ETB Period			ETB Period		
Previous	2 Days ~ Next 7	Days	Previous	2 Days ~ Next 7	Days	Previous	2 Days ~ Next 7	Days
Search				Search			Search	



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1.2.3. Vessel Schedule Detail

It shows the Vessel Schedule detail information such as Vessel name, ATA, ATB, ATD etc.

There are three tabs – **Closing date / time**, **Expiry date / time**, and **Container Summary** on this page.





1.2.4. Non-VGM container list

The Non-VGM container list is only available if the VGM alert is enabled.

It is updated twice a day (07:00 and 20:00).

Tap in the Vessel Schedule Detail to view the non-VGM cont	ainer list.
SEASPAN NEW YORK VGM Alert Image: Containers Staspan New YORK Tap Total 1 non-VGM containers Android) to share VGM container list BEAU4097832 Tap container ID to container detail.	(in the non- :. :o show the

1.2.5. Container Summary shows Hotbox/ DG / Loading / Discharge Detail

