

# CUSTOMER PLUS MOBILE APPLICATION

## INTRODUCTION

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## 1. Introduction

### 1.1. Start up the Application



Tap  on the screen.

The Customer Plus Screen will be displayed while the Application is loading.



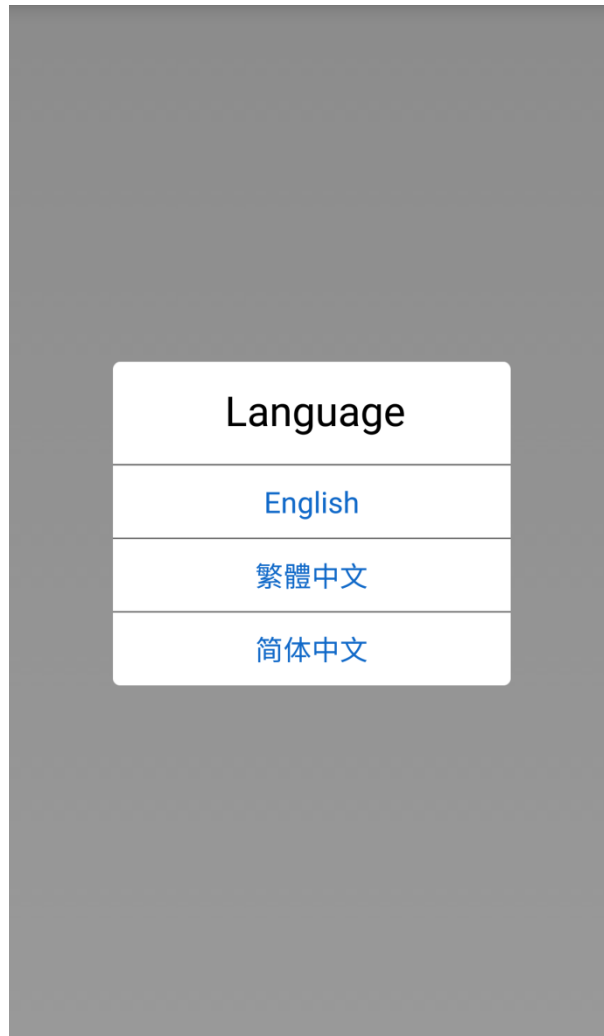
**CUSTOMER**  
plus



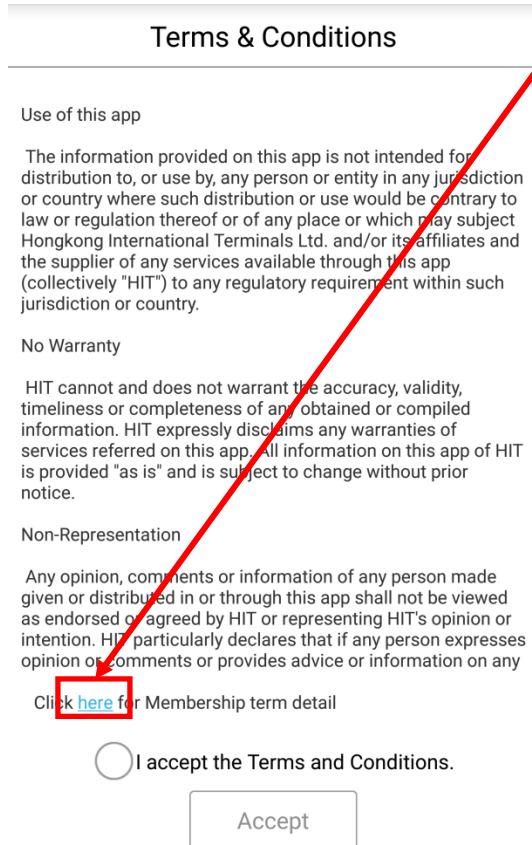
## 1.2. First use the Apps

Confirm follows things when you use this App at first time.

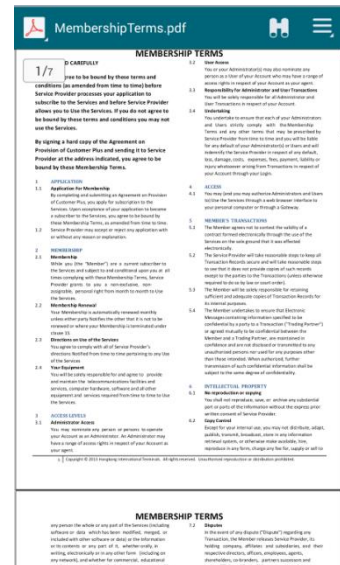
- 1) It will be popup Language Window.
- 2) Please select your preference language



- 3) Then popup a "Terms & Conditions" Page
- 4) Please Confirm The "Terms & Conditions"



Tap "[here](#)" to open and view the detailed "Membership Terms" as a separate PDF file (A PDF Viewing App is required).



- 5) Check  on the "Terms & Conditions" page; "Accept" will turn blue.

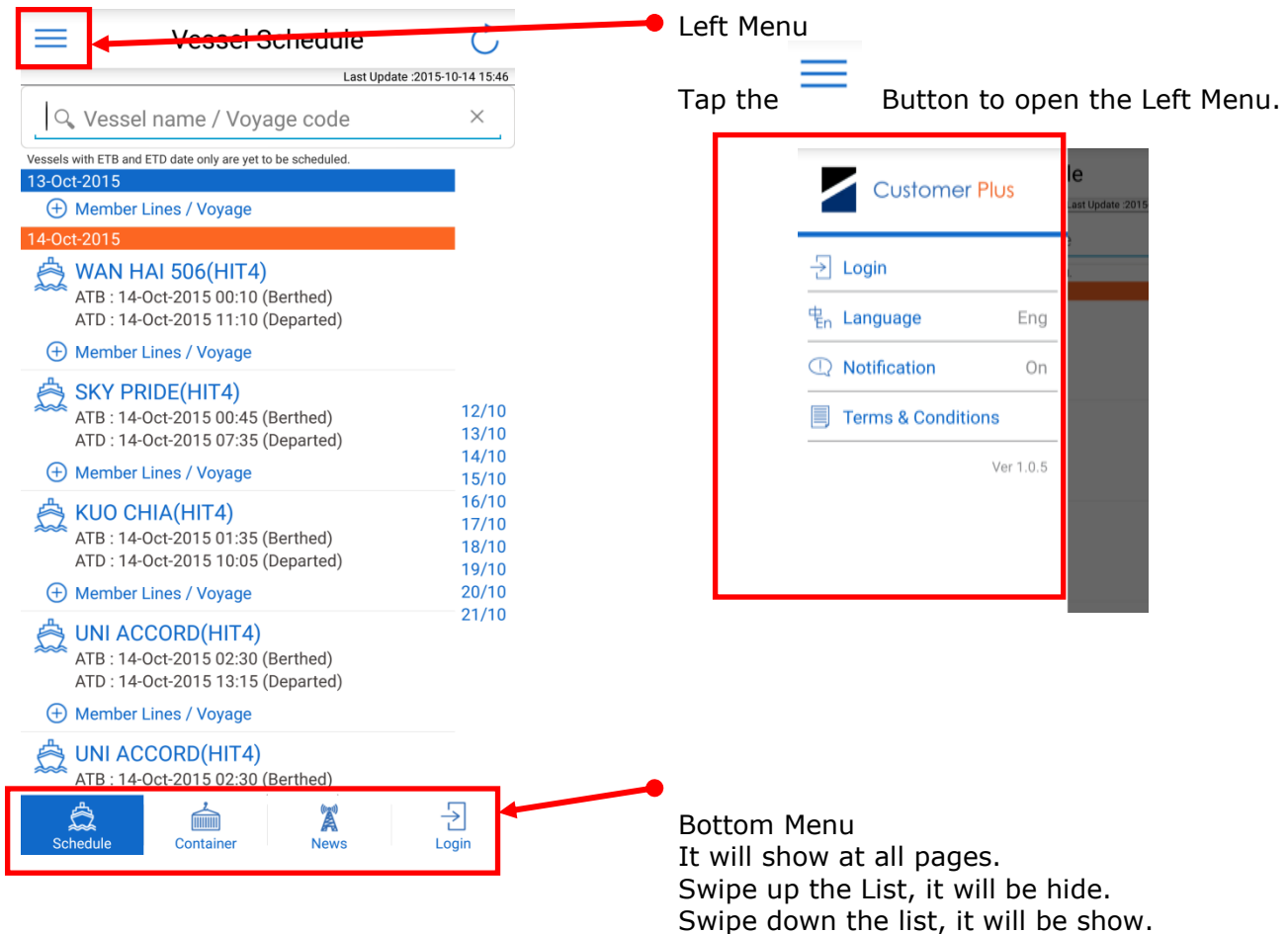
I accept the Terms and Conditions.




- 6) Tap "Accept" to confirm the "Terms & Conditions".

- 7) The main screen of "Vessel Schedule" will be shown when the Application is ready.

### 1.3. Screen Function Overview



**Left Menu**  
Tap the  Button to open the Left Menu.

**Bottom Menu**  
It will show at all pages.  
Swipe up the List, it will be hide.  
Swipe down the list, it will be show.

The screenshot shows the 'Vessel Schedule' screen. At the top left, a red box highlights the hamburger menu icon. A red arrow points from this icon to the 'Left Menu' text. Below the search bar, a list of vessels is shown for the dates 13-Oct-2015 and 14-Oct-2015. At the bottom of the screen, a red box highlights the bottom navigation bar with four icons: Schedule, Container, News, and Login. A red arrow points from this bar to the 'Bottom Menu' text. To the right of the main screenshot, a separate inset shows the 'Left Menu' overlay, which includes options for Login, Language (set to Eng), Notification (set to On), and Terms & Conditions, along with the version number Ver 1.0.5.





## 1.4. What are Full Function Mode and Public Mode?

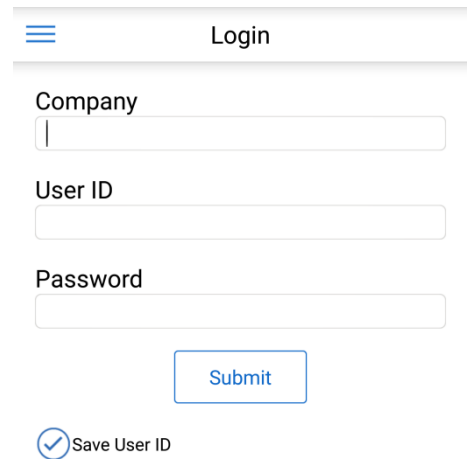
There are two operation modes:

- ◆ Full Function Mode
  - It is required Login (For Authorized Users only)
  - It can access more information and function for the shipping line
    - Vessel
    - Container
    - Monitor
    - Terminal
    - Inbox
    - News
  
- ◆ Public Mode with limited functions (For Public Users)
  - No Required Login
  - It have basic function only
    - Vessel
    - Container
    - News

## 1.5. How to switch to Full Function Mode / Public Mode?

### 1.5.1. Enter Full Function Mode

- 1) Tap  Login at the bottom of the Main Screen; OR
- 2) Tap  at the top left of the Main Screen to bring up the Left Menu, then select  Login from the Menu.
- 3) The Login Screen will appear.
- 4) Please complete the following fields with valid values:
  - Company, User ID, Password
- 5) Press  to login.



The screenshot shows the Login screen with the following elements:

- A hamburger menu icon at the top left.
- The title "Login" at the top right.
- Three input fields: "Company", "User ID", and "Password".
- A "Submit" button below the input fields.
- A "Save User ID" checkbox with a checkmark icon.


#### Notes:

Check the  Save User ID to save "Company" and "User ID" for future use.

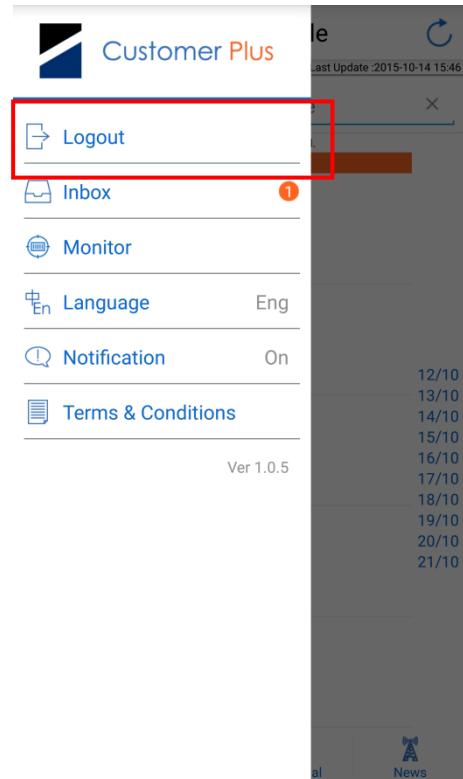




### 1.5.2. Exit Full Function Mode


Tap the  Button at the top left of the Main Screen.to bring up the Left Menu.

Then select  Logout from the Left Menu



## 1.6. News – Latest News from the Terminal

Latest news from the Terminal will be pushed to the Users' devices in the form of notifications once released. Such News will also be stored for later viewing. To view them:

- 1) Press the  News Button at the bottom menu of the Main Screen.
- 2) The News Screen with the latest Terminal news will appear.

